

# **CHANTELLE**

#### **ZIMBABWE**

### **Professional Statement**

I am a proactive and skilled Junior Spa Therapist committed to delivering high-quality treatments and ensuring client well-being. With two years of experience, I offer a reliable and efficient approach to spa treatments, excellent interpersonal skills, and a dedication to upholding the highest standards of service. My career ambition is to expand my expertise in cutting-edge spa treatments and contribute to a professional and client-focused environment.

## **Experience**

## BEAUTY THERAPIST| SKINCARE SKIN SHARE|BULAWAYO

2023-2025

- Provided a comprehensive range of professional spa treatments, including facials, Swedish, and deep tissue massages, in a dynamic, fast-paced environment.
- Maintained treatment rooms to exceptionally high standards of cleanliness and organization, ensuring a welcoming and hygienic environment for all clients.
- Effectively communicated with diverse clients to understand their specific needs, ensuring personalized service and enhanced client satisfaction.

#### Education

### SCSS SCHOOL OF BEAUTY | BULAWAYO, ZIMBABWE

2023

· DIPLOMA in level 2 beauty therapy

## **Key Skills & Abilities**

#### LANGUAGES SPOKEN

- English
- · Setswana
- · Shona

#### LEADERSHIP

- Mentorship: Assisted in the training of new beauty therapists on established spa protocols and treatment techniques, contributing to team development.
- Team Coordination: Effectively managed daily salon flow to ensure timely appointments and optimal client experience, maintaining smooth operations.
- Problem Solving: Addressed client concerns and unforeseen operational challenges swiftly and effectively, consistently maintaining high service standards.

#### **HOBBIES/INTERESTS**

- Active interest in researching new skincare ingredients, dermatological advancements, and emerging beauty trends.
- Personal exploration and practice of new beauty techniques to broaden service offerings.
- · Exploring holistic wellness practices for a comprehensive approach to client well-being.