

# Diane

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## RWANDA

### Professional Statement

My name is Diane Uwamahoro I have diploma degree in hospitality and tourism management with more than five years experience in hotel industry and I strong believe that team work is good to go for amazing hospitality and endurance memorable moments with guests.

### Experience

#### **HOSTESS AND WAITRESS, KEMPINSIKI HOTEL BODRUM, TURKEY JUN2024 -JUN 2025**

Welcomed and escorted guests to their tables, took orders, and provided exceptional service to ensure a memorable dining experience.

#### **HOSTESS AND WAITRESS, AYADA MALDIVES RESORT, MALDIVES DEC 2023-MAY 2024**

Gave warm welcome to guests, delivered exceptional service, and demonstrated strong interpersonal skills during interactions.

#### **HOSTESS AND WAITRESS, KEMPINSIKI BODRUM HOTEL, TURKEY MAR 2023-OCT 2023**

Greeted and escorted guests, took orders, and delivered food and beverages promptly with excellent and efficient service.

#### **RECEPTIONIST, FIFA WORLD CUP 2022, QATAR JUL 2022-FEB 2023**

Maintained guest service records for check-in and check-out, handled call center communications, and demonstrated proficiency in property management systems (PMS), including Hotelogix, to ensure guest satisfaction throughout their stay.

### Education

#### **DAVIS COLLEGE.KIGALI, RWANDA**

- Hospitality and Tourism management
- Advanced Diploma degree

#### **RUSUMO HIGH SCHOOL.KIREHE DISTRICT**

- Literature, Economic, Geography
- Certificate Diploma

### Key Skills & Abilities

#### **LANGUAGES SPOKEN**

- Fluent English
- Basic French
- Basic Turkish

**LEADERSHIP**

- Held the position of Entertainment and Journalism Prefect at high school in 2017, with certification.
- Served as Academic Prefect at high school in 2019, with certification.
- Served as Head of Classroom at Davis College in 2019.

**HOBBIES/INTERESTS**

- Reading
- Music
- Playing basketball