

DOROTHY

ZAMBIA

Professional Statement

I am a dependable and hardworking individual with practical experience in keeping environments clean, safe, and well-organized. I take pride in attention to detail, completing tasks on time, and maintaining high standards of hygiene. I am eager to gain more experience in the field and grow professionally within the department. My career goal is to build a long-term career in hospitality, where I can develop advanced housekeeping skills, take on greater responsibilities, and contribute to maintaining excellent service standards.

Experience

OFFICE CLEANER AND KID'S ATTENDANT| GRACIAN ACADEMY| KAMLOOPS 2022 – 2024

- Ensured classrooms, play areas, and restrooms were clean, safe, and well-maintained daily.
- Assisted in organizing toys, learning materials, and furniture to maintain a tidy environment.
- Followed strict hygiene practices including disinfecting surfaces and sanitizing toys.
- Supported children's wellbeing by maintaining a clean, welcoming, and comfortable space.
- Assisted in light meal preparation and cleaning up after snack/lunch breaks.
- Coordinated with staff to ensure smooth day-to-day operations.

Education

Kafushi Boarding Secondary School| Zambia

Secondary school certificate 2017-2021

Chreso University| Lusaka, Zambia

Certificate in Hospitality Management

Key Skills & Abilities

- Excellent Cleaning and Sanitizing Techniques
- Laundry and ironing
- Attention to detail and organization
- Time management
- Teamwork and communication
- Ability to follow instructions