

PACIFIQUE

Rwanda

Professional Statement

I am a dynamic and adaptable professional with experience across hospitality, food and beverage service, and mechanical maintenance. Having worked hands-on as a barista, bartender, cashier, commis chef, and maintenance technician, I bring a strong sense of versatility, teamwork, and a commitment to delivering excellent customer service. My career aspiration is to advance within the hospitality and food service industry, utilizing my technical skills to enhance operational efficiency and ensure exceptional customer experiences.

Experience

Maintenance Technician | AMEKI COLOR paint manufacturer | Rwanda Jun 2019 – Mar 2021

Maintained machinery, equipment, and tools to ensure optimal performance.

Cashier/Housekeeping Assistant | T-2000 Hotel | Kigali Sep 2021 – Dec 2022

Handled cashier duties, balanced transactions to prevent company losses, and supported housekeeping tasks

Barista & Bartender | French Press Café | Kigali Mar 2022 – Oct 2024

Prepared beverages and cocktails delivered excellent customer service, and enhanced café operations.

Commis Chef Intern | Nyurah Restaurant | Kigali Jul 2024

Supported food preparation, mise en place, and ensured hygiene standards in kitchen operations.

Barista – Casual Worker | Radisson Blu Hotel | Kigali

Acquired barista skills and provided beverage services as a casual worker.

Barista | Simba Gishushu Café | Kigali Dec 2024 – 2025

Prepared and served coffee, juice, and tea beverages; improved customer retention by 20% over six months.

Education

Integrated Polytechnic Regional College | Kigali

Advanced degree in Mechanical Engineering

March 2021 – Nov 2023

Key Skills & Abilities

- Customer Service
- Technical proficiency
- Teamwork
- Physical Stamina and Strength
- Adaptability
- Microsoft Office
- Multitasking
- Problem Solving

Languages

- English (Proficient)
- French (Intermediate)
- Kiswahili (Beginner)
- Kinyarwanda (Proficient)

Extracurricular Activities & Achievements

- Vatel Rwanda – Training in Culinary Art (July 2024 – Aug 2024)
- French Press Café – Training in Barista (March 2024 – Aug 2024)