

SUSAN

ZAMBIA

Professional Statement

I am a self-driven chef, determined, able to lead the team, work fully under pressure and minimum supervision. I am proactive, a good communicator who has sustained remarkable restaurant growth by offering unparalleled customer experiences. Specializing in general food preparation with skills in concept development and high-quality restaurant operation. My career goal is to become a chef supervisor.

Experience

CHEF | MUMBWA MOTEL LIMITED | MUMBWA

03/2016 - 07/2024

- Prepared different kind of dishes both local and international being ordered by clients from different places. These included starter, main menu and desert.
- Developed and cooked memorable dishes that brought new customers into establishment.
- Placed orders to restock items before supplies ran out.
- Held meeting with subordinates to ensure smooth running of department
- Maintained high food quality standards by checking delivery contents to verify product quality and quantity
- Handled and stored food to eliminate illness and prevent cross-contamination
- Maintained well-organized mise place to keep work consistent
- Disciplined and dedicated to meeting high-quality standards
- Arranged for kitchen equipment maintenance and repair when needed
- Oversaw scheduling, inventory management, and supply ordering to maintain fully stocked kitchen
- Assisted with menu development and planning

Education

KABWE SKILLS | KABWE

JAN 2014 – FEB 2015

- Food Production

BWACHA HIGH SCHOOL | KABWE

JAN 2005 – DEC 2007

- Grade 12 Certificate

Key Skills & Abilities

- Food handling processes
- Forecasting and planning
- Food Safety Regulations
- Plating and presentation
- Time management
- Effective communicator
- Have good observations skills and attention to details
- Flexible
- Good personal hygiene

LANGUAGES SPOKEN

- English
- Nyanja Zambian language

LEADERSHIP

• Team Management & Supervision

Led a diverse kitchen team of 3 chefs, line cooks, and kitchen assistants, ensuring smooth daily operations and high team morale. Delegated responsibilities effectively while fostering a collaborative and respectful work environment.

HOBBIES/INTERESTS

- Cooking
- Traveling