

Mary

Kenya

Professional Statement

Dedicated and reliable professional with hands-on experience in plumbing. I am skilled in installing, repairing, and maintaining plumbing systems in residential and commercial settings. With a strong commitment to quality and safety, I excel in diagnosing issues efficiently and providing effective solutions that ensure durability and functionality of plumbing systems.

Dedicated to delivering exceptional service, I prioritize customer satisfaction and uphold the highest standards of professionalism. Known for strong work ethic, attention to detail, teamwork, and the ability to follow safety standards and work efficiently with minimal supervision.

Experience

PLUMBER | TIMSALES LMTD | ELBURGON

SEP/2021 – FEB/2023

- Reading and Interpreting Drawings
- Installation of Plumbing Systems
- Pipe Work & Fabrication
- Maintenance & Repairs
- Health, Safety & Environment (HSE) Compliance
- Documentation & Reporting

CUSTOMER CARE | EAGLES INTERNATIONAL | NAIROBI

JAN/2017 – DEC/2018

- Serve as the Primary Customer Contact
- Offer clear information on products, services, policies, pricing, or procedures
- Resolve Customer Issues
- Maintain Customer Records
- Follow Up and Ensure Satisfaction

Other Work Experience

STOCKER | CARREFOUR KENYA | NAIROBI

MAR/2023 – CURRENT

- Replenishing & Organizing Shelves
- Inventory & Stock Rotation
- Display & Presentation
- Receiving Deliveries
- Cleanliness & Safety
- Supporting basic inventory tracking and reporting discrepancies.
- Working with supervisors and teams lead inventory planning and merchandising

Education

KARUMO TECHNICAL TRAINING COLLEGE | MERU

JAN/2021 – AUG/2022

- **Certificate in plumbing**
- Plumbing

NYS TRAINING COLLEGE | GILGIL

2019 – 2020

- Training and building nation
- Plumbing

PCEA SECONDARY SCHOOL | NAKURU

2013 – 2017

- KCSE- Kenya Certificate of Secondary Education

Key Skills & Abilities

- Technical plumbing knowledge
- Ability to read drawings
- Problem-solving skills
- Physical fitness
- Attention to detail
- Teamwork and communication

Languages Spoken

- English

LEADERSHIP

- Assistant Manager-Bidii Store.
- School President- PCEA Secondary.

Hobbies/Interests

- Socializing
- Listening to music along with singing
- Giving back to the society and volunteering to community projects