

# Pacifique

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Rwanda

## Professional profile

Passionate and customer-focused Barista with hands-on experience in specialty coffee preparation, café operations, and beverage service in fast-paced hospitality environments. Skilled in espresso-based drinks, brewing methods, cash handling, and guest engagement. Known for delivering warm, professional service, maintaining high hygiene and presentation standards, and supporting smooth front-of-house and back-of-house coordination. Seeking a Barista or Café Service position to contribute to an energetic team and create memorable customer experiences.

## Experience

**BARISTA | JOIN YOUR TIME CAFÉ & RESTAURANT | KIGALI** **Nov 2025 – Present**

- Preparing and serving high-quality espresso-based beverages, brewed coffee, teas, and cold drinks in a busy café and restaurant environment.
- Providing professional, welcoming customer service by greeting guests, taking orders accurately, and offering drink and food recommendations.
- Operating espresso machines, grinders, and POS system while maintaining a clean, well-organized bar and service area.
- Upholding strict hygiene, food safety, and presentation standards in line with company policies.
- Working closely with service and kitchen teams to ensure smooth and efficient operations during peak hours.

**BARISTA | SIMBA GISHUSHU CAFÉ | KIGALI** **DEC 2024–OCT 2025**

- Prepared and served coffee, tea, juices, and blended beverages with consistent quality and presentation.
- Built rapport with regular customers, contributing to improved customer retention over time.
- Assisted in opening and closing duties, ensuring the café was ready for service and properly closed each day.

**BARISTA & BARTENDER | FRENCH PRESS CAFÉ | KIGALI** **MAR 2022 – OCT 2024**

- Prepared a variety of espresso-based drinks, teas, juices, and signature beverages according to café standards.
- Engaged customers with friendly, professional service, taking orders accurately and making personalized suggestions
- Operated POS system, handled cash and electronic payments, and ensured accurate end-of-shift balancing.

- Maintained a clean, organized bar and service area, adhering to hygiene and safety standards.
- Supported stock control by monitoring coffee beans, milk, syrups, and bar supplies.

## Other Experience

Intern – Commis Chef | Nyurah Restaurant | Kigali

**July 2024**

Cashier & Housekeeping Assistant | T-2000 Hotel | Kigali

**Sept 2021 – Dec 2022**

**Maintenance Technician | Ameki Color Paint Manufacturer | Kigali Jun 2019 – Mar 2021**

- Performed preventive maintenance on machinery and equipment to minimize downtime.
- Assisted in troubleshooting mechanical issues and supported technical team operations.

## Education

**Integrated Polytechnic Regional College | Kigali**

**March 2021 – Nov 2023**

Advanced Diploma in Mechanical Engineering

## Training & Certifications

- **Barista Training – French Press Café, Kigali**
- Culinary Arts – Vatel Rwanda

**March 2022 – Aug 2022**

Feb 2024 – Aug 2024

## Additional Skills

- Public speaking & confident communication
- Basic Microsoft Office (Word, Excel, PowerPoint)
- Basic finance and cash reconciliation
- Problem-solving & adaptability

## Languages

- English – Proficient
- French – Intermediate