

Chantelle

ZIMBABWE

Professional Statement

I am a proactive and skilled Junior Spa Therapist committed to delivering high-quality treatments and ensuring client well-being. With two years of experience in a variety of massage techniques and skincare treatments, I aim to promote physical and mental well-being while ensuring each guest feels valued and rejuvenated. I prioritize personalized service, maintaining the highest standards of hygiene and professionalism, and continuously seek to expand my knowledge of new therapies and trends in the wellness industry. My goal is to create a tranquil environment that enhances relaxation, supports health, and leaves clients feeling refreshed and revitalized.

Experience

BEAUTY THERAPIST | SKINCARE SKIN SHARE | BULAWAYO

2023-2025

- Provided a comprehensive range of professional spa treatments, including facials, Swedish, and deep tissue massages, in a dynamic, fast-paced environment.
- Maintained treatment rooms to exceptionally high standards of cleanliness and organization, ensuring a welcoming and hygienic environment for all clients.
- Effectively communicated with diverse clients to understand their specific needs, ensuring personalized service and enhanced client satisfaction.

Education

SCSS SCHOOL OF BEAUTY | BULAWAYO, ZIMBABWE

Diploma Level 2 Beauty Therapy

2023

Key Skills & Abilities

Languages Spoken

English

LEADERSHIP

- Mentorship: Assisted in the training of new beauty therapists and established spa protocols and treatment techniques, contributing to team development
- Team Coordination: Effectively managed daily salon flow to ensure timely appointments and optimal client experience, maintaining smooth operations
- Problem Solving: Addressed client concerns and unforeseen operational challenges swiftly and effectively, consistently maintaining high service standards

Skills

- Customer Service Skills
- Hygiene and Sanitation Skills
- Good communication skills
- Attention to details
- Professionalism and Discretion
- Proficiency in various massage techniques
- Dexterity and adaptability

Hobbies/Interests

- Active interest in researching new skincare ingredients, dermatological advancements, and emerging beauty trends
- Personal exploration and practice of new beauty techniques to broaden service offerings
- Exploring holistic wellness practices for a comprehensive approach to client well-being