

CYNTHIA

ZAMBIA

Professional Statement

I am a passionate and dedicated professional with experience in waitressing and customer service within the food and beverage industry. Responsible and dependable, I excel at providing attentive and friendly service in fast-paced environments. Adaptable, organized, and committed to ensuring a positive dining experience, I strive to deliver exceptional service that exceeds guest expectations in fast-paced environment.

Experience

WAITRESS | LISA' HOUSE OF EVENTS | LUSAKA **2024 TO 2025**

- Provided waitressing services at weddings and special events.
- Served food and beverages efficiently while ensuring customer satisfaction.
- Maintained proper hygiene standards, set up and cleared event venues, as a team player.

RESTAURANT ATTENDANT | TA CHRISTON FOODS | LUSAKA **2022 TO 2024**

- Delivered customer service in a busy restaurant.
- Took orders, served food, and maintained cleanliness of dining areas.
- Assisted with food handling and hygiene compliance.
- Handled customer queries professionally.

SUPERVISOR | KAMLOOPS BUSNIESS CENTER | LUSAKA **2021 TO 2022**

- Managed and organized daily business operations.
- Coordinated tasks and delegated duties effectively.
- Managed inventory and stock controlling.

Education

UNIVERSITY OF ZAMBIA | RIDGEWAY CAMPUS-LUSAKA **2021 TO 2025**

- Bachelor's degree in nursing

BUSINESS DEVELOPMENT | LUSAKA CAMPUS **2018 TO 2018**

- Certificate In Information and Technology Studies

ST. MARGRET SECONDARY SCHOOL | CHIPATA-ZAMBIA. **2014 TO 2016**

- General School Certificate
- G12 Certificate

LUSAKA GIRLS SECONDARY SCHOOL | LUSAKA

2012 TO 2013

- General School Leaving Certificate
- G9 Certificate

Key Skills & Abilities

Languages Spoken

- English: Fluent

SKILLS

Leadership

- Supervising,
- Management Tasks
- Inventory Management
- Attention To Details
- Computers Literacy
- Waitressing
- General Hospitality
- Customer Servicing

HOBBIES/INTERESTS

- Cooking
- Fashion