ERICK

KENYA

Professional Statement

Motivated and hardworking individual seeking to leverage strong organizational and multitasking abilities as a Steward. Quick to learn operational layouts, safety protocols, and inventory systems. Eager to contribute to a high-performing team by ensuring spotless facilities, timely setups, and smooth day-to-day workflow to enhance overall guest satisfaction.

Experience

WAITER RIMPA GREEN, NAIROBI KENYA **2025 DEC-2026 FEB**

Responsibilities

- Provided exceptional customer service to customers, ensuring welcoming and comfortable experiences.
- Maintained cleanliness and orderliness in dining areas.
- Delivered orders to customers in timely manner.
- Communicated with kitchen staff.
- Managed dining tables.

HOUSEKEEPING IN O.T.S CLEANING CO, QATAR **2021 OCT-2025 OCT**

Responsibilities

- Maintained cleanliness by regularly cleaning and sanitizing common areas.
- Assisted guests with special requests like providing extra amenities or services.
- Followed safety protocols by collecting and disposing of trash and recyclables.
- Organized and replenished cleaning products and other required amenities.
- Reported maintenance required to be fixed.

STORE HELPER IN GRAVITY SUPERMARKET, NAIROBI KENYA **2019 MAR- 2020 JAN**

Responsibilities

- Created a welcoming atmosphere and offered suggestions based on customer needs
- Efficiently stocked shelves and displays, adhering to store layout and present standard.
- Received and processed deliveries, verifying accuracy and quantity.
- Consulted with vendors to ensure timely delivery of merchandise orders.
- Managed financial situation with accuracy, ensuring correct cash
- Handling procedures were always followed.
- Contributed to store security by vigilantly monitoring the premises or potential theft.

Education

ICON TRAINING CENTRE **MAY-2025 JUNE**

- Certificate in Barista level I&II

MARAIGUSHU SECONDARY SCHOOL **2015-2016**

- Kenya Certificate of Secondary Education

Key Skills & Abilities

LANGUAGES SPOKEN

- English.
- Swahili

LEADERSHIP

- Public Attendant Team Leader: coordinated team tasks and maintained service standards.

HOBBIES/INTERESTS

- Specialty coffee: dedicated to mastering brewing techniques and expanding barista skills.
- Fitness: committed to regular exercise and maintaining physical wellness.